

Booked your session ✓ What happens on the day?

It is important that you also read and follow the guidance on the British Horse Society infographic supplied.

- If this is your first time back since March 2020 you will be required to update your registration form before arriving for your ride. Any changes to contact details should always be updated with the office.
- Please use normal carpark and try to park at least 2 meters from others.
- Please read all directive posters and adhere to any strategies that we feel it has been necessary to put in place in order to get up and running again as safely as possible.
- If you arrive early for your session, please remain in your vehicle and then proceed to the office to register your arrival.
- Please note only 2 customers are permitted in the office at a time, we ask that you do not queue in the alley, but rather appropriately distanced in the wider area outside the tying area.
- Contactless payment is preferable for booking the next session, if cash is the only option please try to bring correct amount.
- All riders please make sure you have sanitised your hands, securely fastened your hat and put on your clean gloves, before collecting your mount or entering the tie up area/arena. Lead rein riders should be wearing masks.
- Returning regular riders should have their own equipment, hat, boots & stick. *A hire charge of £2 per lesson is required if regular riders need to borrow a hat.*
- Booked hour lesson riders should only enter the tie up area when staff are present to supervise. Half hour riders after checking in at the office, please wait (socially distanced) with your responsible adult, in the pocket area outside the main arena.
- All non-riders need to return to their vehicles please after checking in hour riders or handing over half hour riders.
- Strict social distancing rules must be practiced before, during and after ride sessions. Please avoid congregating unless outside and socially distanced.
- All hour riders will be required to learn to mount, adjust their stirrups and horse's girth and dismount all with minimal assistance. The hour riders will bring their mounts back to the tying area for the staff to appropriately sanitise the equipment again after the session.
- Riders should leave straight after their ride session and not be tempted to socialise or watch other lessons.
- Please utilise the hand sanitiser situated at key points and always keep at least 2 metres from any other people not from your household.
- In the event of any injuries to riders, staff will be carrying PPE if required to attend.