

# Booked your session ✓ What happens on the day?

It is important that you read and follow the guidance on the British Horse Society infographic above.

You will be required to update your registration form before arriving for your ride. This may be downloaded below.

Please use normal carpark (staff and liveries are using park across road and entering by front gate) and make sure that you park at least 5 meters from others.

Please read all directive posters and adhere to any strategies that we feel it has been necessary to put in place in order to get up and running again as safely as possible.

If you arrive early for your session, please remain in your vehicle and then proceed to the normal tying area to meet the staff and collect your horse just prior to the session start time.

Only the booked riders and staff should enter the tying area, all non-riders need to return to their vehicles please.

If you were unable to complete & upload your updated registration form or have a query on the day, call into the office.

Please note only 2 customers are permitted in the office at a time, we ask that you do not queue in the alley, but rather appropriately distanced in the wider area outside the tying area.

Before collecting your mount please make sure you have sanitised your hands, securely fastened your hat and put on your clean gloves.

Please listen to any directives from staff.

Strict social distancing rules will be enforced before, during and after ride sessions.

The staff will guide the riders to bring their mounts from the tying area to the outdoor arena.

All riders will be required to mount, adjust their stirrups and horse's girth and dismount all without assistance.

The riders will bring their mounts back to the tying area for the staff to appropriately sanitise the equipment again after the session.

Riders should leave straight after their ride session and not be tempted to socialise or watch other lessons.

Please utilise the hand sanitiser situated at key points and always keep at least 2 metres from any other people not from your household.

In the event of any injuries to riders, staff will be carrying PPE if required to attend.